

Service Bulletin No: 11-004

Ref No: 260

Modification No: EC-10-0015

ATA Chapter: 11

**PLACARDS AND MARKINGS - INTERNAL PLACARDS FLIGHT COMPARTMENT -  
REPLACE THE VFE/VO KIAS PLACARD****1. Planning Information****A. Effectivity**

PC-12/47E aircraft MSN 545, 1001 thru 1230.

**B. Concurrent Requirements**

None.

**C. Reason**

(1) Problem:

The current flight compartment VFE/VO KIAS placard may show incorrect VO speeds.

(2) Solution:

Install a new placard.

**D. Description**

This Service Bulletin gives the data and instructions necessary to replace the flight compartment VFE/VO KIAS placards.

Revision 1 of this Service Bulletin adds an additional placard to the kit and installation instructions. Operators who have accomplished this Service Bulletin at initial issue must make sure that both cockpit placards are P/N 511.32.12.424.

**E. Compliance**

Recommended.

**F. Approval**

The technical content of this document is approved under the authority of DOA No. EASA. 21J. 357.

PILATUS advises Operators/Owners to check with their local Airworthiness Authorities for any changes, local regulations or sanctions that may affect the embodiment of this Service Bulletin.

**G. Manpower**

<b>Task</b>	<b>Manhours</b>
Preparation	5 min
Modification	10 min
<b>TOTAL MAN-HOURS</b>	<b>15 min</b>

**H. Weight and Balance:**

No change

**I. Electrical load Data:**

Not changed

**J. Software:**

Not affected.

**K. References:**

Aircraft Maintenance Manual (AMM)

12-B-11-00-00-00A-901A-A

12-B-20-31-00-00A-070A-A

**L. Publications Affected:**

IPC, AFM.

**M. Interchangeability of Parts:**

Not interchangeable.

**2. Material Information****A. Material - Price and Availability**

Pilatus advise that the standard lead times for the parts may be up to 3 weeks.

If you require more information about this modification, please contact us as follows:

PILATUS AIRCRAFT LTD.,  
CUSTOMER SUPPORT MANAGER,  
CH-6371 STANS,  
SWITZERLAND

General Aviation:  
Tel: + 41 41 619 3333  
Fax: + 41 41 619 7311  
eMail: SupportPC12@pilatus-aircraft.com

PILATUS BUSINESS AIRCRAFT LTD.,  
PRODUCT SUPPORT DEPARTMENT  
11755 AIRPORT WAY  
BROOMFIELD, CO 80021.  
UNITED STATES OF AMERICA

Tel: 303 465 9099  
Fax: 303 465 6040  
eMail: Productsupport@PilBal.com

PILATUS AUSTRALIA (PTY.) LTD,  
17 JAMES SCHOFIELD DRIVE,  
ADELAIDE AIRPORT SA 5950,  
AUSTRALIA

Tel: (08) 8234 4433  
Fax: (08) 8234 4499  
Free Call: 1800 445 007  
eMail: SupportPC12@pilatus.com.au

**B. Warranty**

Parts will be supplied free-of-charge for all affected aircraft providing the aircraft is within the two year warranty period and the work will be accomplished by an Authorized Service Center within 12 months from the issue date of this Service Bulletin.

**C. Material Necessary for one Aircraft:**