

# SERVICE LETTER

**SUBJECT: NOSE WHEEL JACK ADAPTER**

To all Customers and Operators:

Date: Oct 16/01

This Service Letter is issued to draw attention to the following vendor information:

## **Nose Wheel Jack Adapter - Withdrawal from Service and Replacement**

For technical reasons, PILATUS has withdrawn the nose wheel jack adapter, part No. 507.20.12.050, from service. This item must no longer be used.

A new type jack adapter (part No. 507.20.12.052) is available to replace the original. The new item is stronger and its dimensions differ.

To obtain the new type jack adapters (part No. 507.20.12.052), Operators should return original jack adapters (part No. 507.20.12.050) to PILATUS for replacement.

Credit will be issued on approval of a warranty claim, provided the PILATUS manufactured jack adapter (part No. 507.20.12.050) has been returned to PILATUS not later than three months after the release date of this Service Letter.

Operators requiring further information on this subject, please contact one of the addresses given below:

PILATUS AIRCRAFT LTD.,  
CUSTOMER LIAISON MANAGER,  
CH-6371 STANS,  
SWITZERLAND.

General Aviation  
Tel : + 41 41 619 6319)  
Fax: + 41 41 619 6224  
eMail: pilga@pilatus-aircraft.com  
Government  
Tel: + 41 41 619 6509  
Fax: + 41 41 619 6224  
eMail: rpaterson@pilatus-aircraft.com

PILATUS BUSINESS AIRCRAFT LTD.,  
PRODUCT SUPPORT DEPARTMENT,  
11755 AIRPORT WAY,  
BROOMFIELD, CO 80021.  
USA

Tel : 303 465 9099  
Fax: 303 465 6040  
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PILATUS AUSTRALIA (Pty.) LTD.,  
PO BOX 732,  
MARLESTON SA 5033,  
AUSTRALIA

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**Attachments: None.**

