

SERVICE LETTER

SUBJECT: JAMES WILSON OVERHEAD PANEL FAILURES

To all Customers and Operators:

Date: Dec 22/06

This Service Letter is issued to draw attention to the following information:

James Wilson .102 and .109 Overhead Panel Failures

The information contained in this Service Letter is applicable to operators of PC-12 aircraft serial numbers 321 and 401 and above that are equipped with the James Wilson Overhead Panel (Pil. P/N 972.81.32.102 and .109).

It has been shown that short circuits in specific systems can damage the overhead panel but that the overhead panel itself is not the reason for the fault. Therefore, replacement of the overhead panel alone will not correct the fault and if the fault is not investigated and repaired, replaced overhead panels could also be damaged.

Damage to the overhead panel is secondary, potentially caused by short circuits in the following systems:-

- Inertial separator system
- NO SMOKING/SEAT BELT signs
- START sequence
- External Power Selection
- Lamp Test
- Strobe lighting system

Operators are requested to investigate and repair associated circuits prior to the installation of a new overhead panel.

Operators requiring further information on this subject, please contact one of the addresses given below:

PILATUS AIRCRAFT LTD.,
CUSTOMER SUPPORT MANAGER,
CH-6371 STANS,
SWITZERLAND.

General Aviation
Tel : + 41 41 619 6208
Fax: + 41 41 619 7311
eMail: SupportPC12@pilatus-aircraft.com

PILATUS BUSINESS AIRCRAFT LTD.,
PRODUCT SUPPORT DEPARTMENT,
11755 AIRPORT WAY,
BROOMFIELD, CO 80021,
USA

Tel : 303 465 9099
Fax: 303 465 6040
eMail: Productsupport@PilBal.com

PILATUS AUSTRALIA (Pty.) LTD.,
17 James Schofield Drive,
Adelaide Airport SA 5950,
AUSTRALIA

Tel : +61 (08) 8234 4433
Fax: +61 (08) 8234 4499
Free Call: 1800 445 007
eMail: info@pilatus.com.au

