

**SUBJECT: All PC12, PC-12/45, PC-12/47 and PC-12/47E Series Aircraft - FAA SAIB HQ-12-07**

To all Customers, Operators and Service Centers:

Date: Dec 16/11

This Service Letter is issued to draw attention to the following information:

- a. The Federal Aviation Authority (FAA) SAIB HQ-12-07 dated 3rd November 2011,
- b. Zodiac Recall Notification dated 13th June 2011 and
- c. Zodiac SIL-25-01 R1 dated 3rd August 2011.

**NOTE:** The Zodiac Recall Notification and SIL-25-01 are available on:  
[www.pilatus-aircraft.com](http://www.pilatus-aircraft.com) -> Customer Support -> PC12 -> Third Party Documents

All affected units must be returned to a Zodiac Service location for correct disposal and replacement as described in SIL-25-01.

Operators requiring further information on this subject, please contact one of the addresses given below:

PILATUS AIRCRAFT LTD.,  
CUSTOMER SUPPORT MANAGER,  
CH-6371 STANS,  
SWITZERLAND.

General Aviation  
Tel : + 41 41 619 3333  
Fax: + 41 41 619 7311  
eMail: SupportPC12@pilatus-aircraft.com

PILATUS BUSINESS AIRCRAFT LTD.,  
PRODUCT SUPPORT DEPARTMENT,  
11755 AIRPORT WAY,  
BROOMFIELD, CO 80021.  
USA

Tel : 303 465 9099  
Fax: 303 465 6040  
eMail: Productsupport@PilBal.com

PILATUS AUSTRALIA (Pty.) LTD.,  
17 James Schofield Drive,  
Adelaide Airport SA 5950,  
AUSTRALIA

Tel : +61 (08) 8234 4433  
Fax: +61 (08) 8234 4499  
Free Call: 1800 445 007  
eMail: SupportPC12@pilatus.com.au

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