



SERVICE / TRAINING / SUPPORT

Technical Support Engineer

Take-off with Pilatus and join the industry's top ranked Customer Support team!

Your place of work: Broomfield, USA

What you do:

- Provide technical support in all aspects relating to PC-12 and PC-24 aircraft and their systems
- Resolve technical issues and identify product improvement opportunities
- Record customer technical issues and maintain accurate support database
- Review publications (AMM, IPC, POH, SB) for technical accuracy and suggest improvements
- Represent Pilatus at trade shows, demo tours, during onsite customer visits, and other events

What you bring:

- FAA Airframe and Powerplant rating required; FAA Inspection Authorization preferred
- Minimum 5 years aircraft and turbine engine maintenance experience; P&WC PT6 series or Williams FJ44 preferred; Sol Electrical/Avionics background
- Excellent customer service and interpersonal skills
- Strong computer skills including Microsoft Office; Quantum and SharePoint experience a plus
- Must qualify as a U.S. person in compliance with ITAR 22 CFR 120.15

Pilatus offers an excellent compensation package, including medical, dental, and vision coverage, health savings account contributions, life and long-term disability insurance, 401(k) retirement plan with generous company match, tuition assistance, and more! If you would like to be part of an outstanding team of aviation enthusiasts, we invite you to explore our job opportunity. To apply, please include the position title in the subject line and email your resume to us at employment@pilbal.com. Selected candidates will be contacted directly via phone or email.

Your contact: Jennifer Kapple, Human Resources Manager, Phone: +1 303 465 9099